

Continuous Improvement Performance Initiative Kick-Off Webinar

June 20, 2019



Welcome and Remarks

Mary Lazor

Vice President, Strategic Policy & Performance



THE GOAL

Increase the prosperity of workers and employers; reduce welfare dependency; increase economic self-sufficiency; meet employer needs; and enhance productivity and competitiveness.

- **Continuous Improvement Performance Initiative**
 - **Project Team**
 - **FY 2019-2020 Initiative Design**
 - **Measures and Operational Definitions**
 - **Development Timeline**

Continuous Improvement Performance Initiative

Steve Collins

Director, Performance and Analytics

Jacqueline Barreiros

Senior Program Analyst



Project Team Members

Executive Sponsors	Project Development Team	Contributing Team Members
Mary Lazor	Steve Collins	Nathan Roberts
Andrew Collins	Jackie Barreiros	Melanie Conover
	Casey Penn	Daniel P'Pool
	Kathy Keeton	Tisha Womack
	Daniel Harper	
	Barker Powell	
	Olivia Davidson	

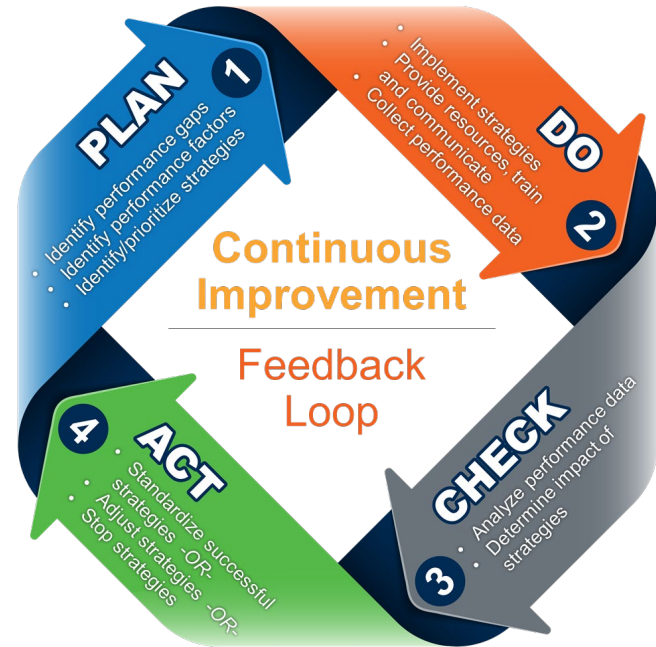
- **Next iteration of performance system design**
- **Authorized in federal and state law**
- **Aligned to corporate goals for FY 2019-2020**
- **Based on Continuous Improvement corporate value**
- **Includes best practices and multiple inputs from key stakeholders**
- **May 2019 – CareerSource Florida Board of Directors approved \$5 million.**

- **Focus on core services aligned with strategic direction**
- **Accurate, timely data using existing sources**
- **Consistent with WIOA primary indicators of performance**
- **Easy to understand, implement and track**
- **Focus is on improvement and collaboration**
- **Performance awards based on formula funding**
- **Distributed twice per year**

Focus on Placement

“Employment Rate 1st Quarter After Exit”

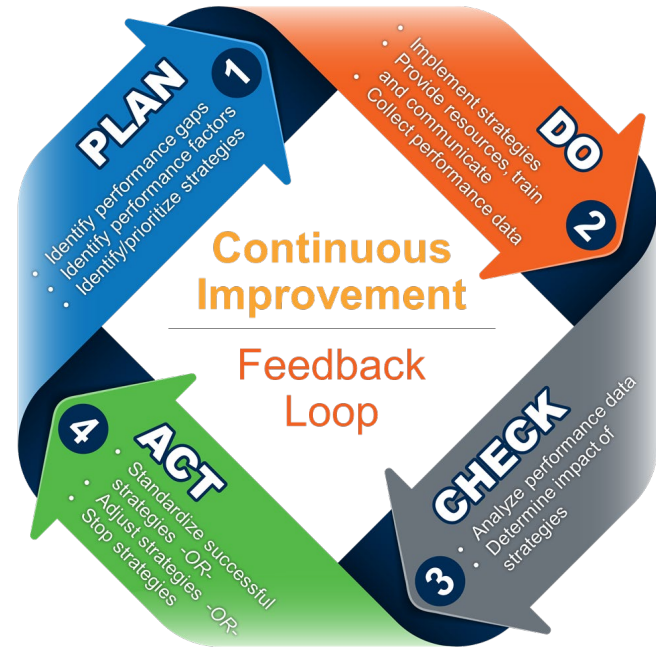
- Percentage of WIOA and Wagner-Peyser participants who exited the system and had wages the first quarter after exit
- Additional credit for placing persons with barriers to employment



Focus on Training

“Participant Training Rate”

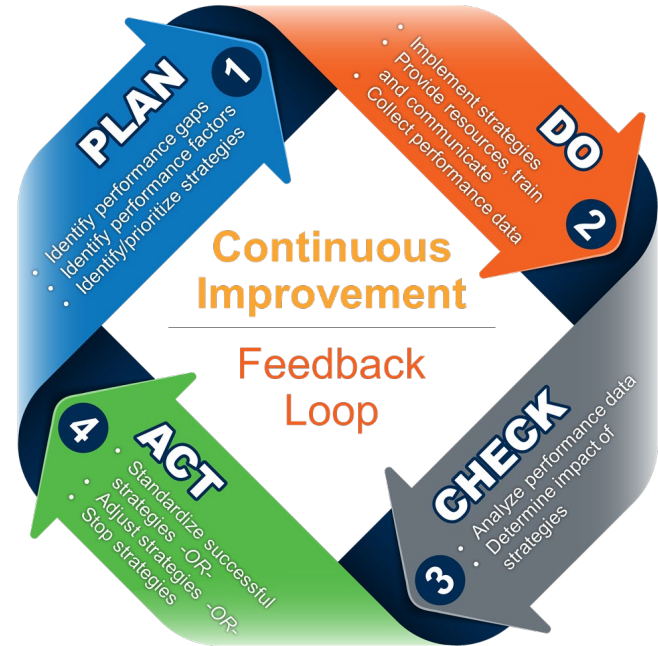
- Percentage of WIOA participants who received career training services
- Additional credit for providing training services to persons with barriers to employment



Focus on Business

“Business Penetration”

- Number of businesses that received a core service
- Additional credit for providing core services to businesses in industry sectors identified in your local plan



Development Timeline

June

Complete
Initial Design

- Metrics
- Methodology / Guidelines
- Establish Advisory Group



July

Continue
Stakeholder
Engagement

- Convene Advisory Group
- Develop Training
- Start Formal Communication



August

Finalize Data
Structures
and Protocols

- Data Flow
- Metrics Validation
- Develop Reports



Fall

Launch
Performance
Website

- Website Webinar
- Presentations
- Reporting

A group of business professionals in a meeting. A man in a white shirt and striped tie stands in the center, gesturing with his hands as if speaking. He is surrounded by several other people, including a woman on the left and a man on the right, who are looking towards him. The scene is set in a modern office environment with a whiteboard in the background. The entire image has a blue color overlay.

Open Discussion



Closing Remarks

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Thank you!

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